



February 16, 2005

Trikke T12 Roadster Recall Notification

Dear T12 owners,

Since the release of the T12 Roadster in Fall of 2004 it has been brought to our attention by owners that there could be a potential problem with the strength of the steering tube riser. This part is identified as the 10 inch painted tube below the handlebar quick adjustment collar as seen in the photo to the right.

This problem is most apparent with tall and aggressive riders who regularly climb hills. When the handlebars are raised into the highest position for tall riders, note that the bottom hole is exposed (see arrow in photo to the right). This exposed hole can develop stress cracks which are evident upon inspection. The first signs of this wear can be seen as stress cracks in the paint. We are concerned that the tube might fail under stress.

Please inspect your T12 to insure that you are not experiencing this problem. If you do find stress cracks, do not ride the T12. Please email us directly at infotrikke12@trikke-europe.com or phone: +31 70 335 6979 for more information related to this recall.

Trikke Tech is in the process of manufacturing an improved replacement part for your T12. We will contact you and ship them immediately with installation instructions.

If you do not see any unusual wear on your T12 riser tube, it is safe to continue casual riding, but we urge you to ride conservatively and to re-inspect the tube periodically on each ride. We want you to be able to ride, but precautionary measures should be taken until the part has been properly replaced. Do not ride aggressively or at high speed --- especially on hills. As another cautionary measure, please do not ride with your handlebar in the highest position.

Trikke Tech has gone to great pains in the design and manufacturing of all of our products, and safety is at the forefront of our ongoing efforts to produce the highest quality vehicles. We will resolve this recall effort as quickly as we possible can to minimize any inconvenience or interruption to your ongoing riding enjoyment.

PLEASE reply to us and let us know that you have received this important communication and that you understand its contents. Thank you for your patience and your continued support.

